

SERVICE CERTIFICATE

Certificate no.:
10000510297-MSC-ACCREDIA-ARE

Initial certification date:
29 May 2022

Valid:
29 May 2022 – 28 May 2025

This is to certify that

IMDAAD LLC

Al Bayan Business Center - 3rd floor - Imdaad LLC office, Dubai Investment Park 1,
P.O. Box: 18220, Dubai, United Arab Emirates

Has been found to conform to the standard:

ISO 18295:2017

This certificate is valid for the following scope:

Customer response Center operation for managing customer transactions related to the integrated Facility Management Services, Environment Services and subsidiaries activities

Place and date:
Vimercate (MB), 29 May 2022



SGQ N° 003 A	EMAS N° 009 P
SGA N° 003 D	PRD N° 003 B
SGE N° 007 M	PRS N° 094 C
SCR N° 004 F	SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento
SGQ, SGA, PRD, PRS, ISP, GHG, LAB e LAT, di MLA IAF
per gli schemi di accreditamento SGQ, SGA, SSI, TSM
e PRD e di MRA ILAC per gli schemi di accreditamento
LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14
20871 Vimercate (MB) - Italy



Claudia Baroncini
Management Representative