

COVID - 19 VIRUS PREVENTIVE MEASURES IMPLEMENTED BY IMDAAD



SYMPTOMS



HIGH FEVER



COUGH



SORE THROAT



HEADACHE



Awareness and prevention trainings on sites and in accommodations across employees.



Training material provided to supervisors and engineers for their **toolbox** talks



Prevention and control action plan to sites for prevention/mitigation



Emergency response plan for sites and accommodations in line with **DHA** protocol



Initiated training for 6 Camp administration staff by **EHSQ** for prevention and **hygiene** control



Avoiding handshakes and no close contact policy throughout **Imdaad**



Work from **Home package** designed for users and **customer service** agents in case of **escalation**



Emailers for **Protective Measures Awareness** sent across Imdaad including **posters** at sites and notice boards.



Rollups placed and **awareness** programs on Protective Measures carried out in 4 languages (**English, Hindi, Urdu, Telugu**) in all camps and offices



Travel Advisory and Precautionary advice at workplace (**repeat & update - every week**)



Sanitizers, handwash soap and distribution of masks at all **camps** and **offices**



Disinfection, decontamination and **Deep cleaning** for all camps, offices and **touchpoints** done regularly



Daily **temperature check-up** and counselling at accommodations



Regular visits from **EHSQ** and **HR** representatives visiting **accommodations** to ensure good and **hygienic** protocol



Emergency management committee formed for evaluation of the situation and forming contingency plans and **precautionary measures** with regular follow ups and consistent meetings



Business continuity plans (**BCP**) in place and are **reviewed** and **amended** to manage the **business** as per **escalations**

